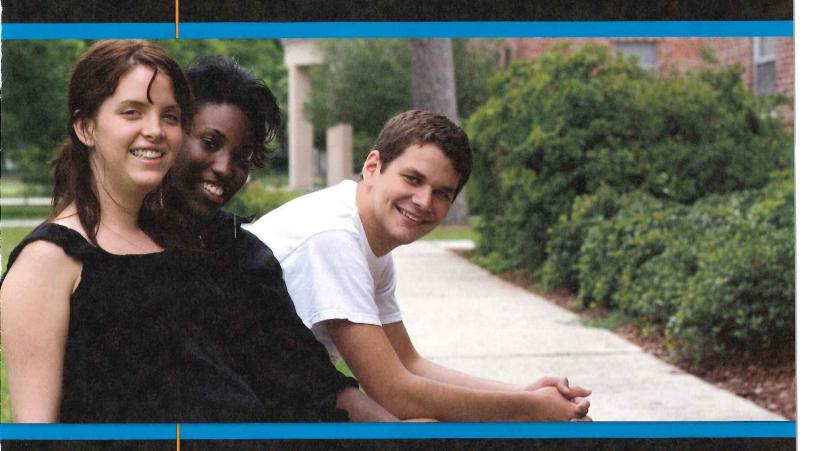


COMMUNICATE

COMMUNICATING INTERPERSONALLY, APPRECIATING DIVERSITY, AND MANAGING CONFLICT



"Words can destroy relationships. What we call each other ultimately becomes what we think about each other, and what we think about each other matters."

—Jeanne J. Kirkpatrick